

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
AUGUST 2023**

Madison County Road Department

Reporting Dates 08/01/23 through 08/31/23

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32858	03/11/21 08/17/23	Request Schedule Closed	Durations 889.0 S-to-C 873.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
35763	12/14/21 08/17/23	Request Schedule Closed	Durations 611.0 S-to-C 595.0 O-to-C	Gravel Medium Priority Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct Glenview Ct Glenview Ct District 4
36468	04/18/22 08/31/23	Request Schedule Closed	Durations 500.0 S-to-C 470.0 O-to-C	Ditching Medium Priority Don't have true ditches to hold water. Water is coming on to property from road	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln Old Stagecoach Lane
36506	04/19/22 08/07/23	Request Schedule Closed	Durations 475.0 S-to-C 469.0 O-to-C	Ditching Medium Priority Ditch is retaining water mostly downthe road in the ditch	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd Traceview Rd District 1
36517	04/20/22 08/17/23	Request Schedule Closed	Durations 484.0 S-to-C 468.0 O-to-C	Ditching Medium Priority Requesting ditch between the addresses of 214-216 Summit Dr	Brown, Shirley Road Maintenance	Resident 216 Summit Dr Summit Dr District 1
36568	04/25/22 08/07/23	Request Schedule Closed	Durations 469.0 S-to-C 463.0 O-to-C	Ditching Medium Priority Ditch and culvert needs cleaning causing the road to washing out	Brown, Shirley Engineering	Resident 1693 Swamp Rd Swamp Rd District 5
36594	04/27/22 08/15/23	Request Schedule Closed	Durations 475.0 S-to-C 461.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned out	Brown, Shirley Engineering	Resident 402 Stout Rd Stout Rd District 3

Madison County Road Department

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36599	04/27/22 08/24/23	Request Schedule Closed	Durations 484.0 S-to-C 461.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd Strong Rd District 1
36682	05/04/22 08/16/23	Request Schedule Closed	Durations 469.0 S-to-C 454.0 O-to-C	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd North Old Canton Rd District 1
36707	05/09/22 08/25/23	Request Schedule Closed	Durations 473.0 S-to-C 449.0 O-to-C	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4
36714	05/09/22 08/28/23	Request Schedule Closed	Durations 476.0 S-to-C 449.0 O-to-C	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3
36722	05/10/22 08/25/23	Request Schedule Closed	Durations 472.0 S-to-C 448.0 O-to-C	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane Old Stagecoach Lane
37077	06/16/22 08/10/23	Request Schedule Closed	Durations 420.0 S-to-C 411.0 O-to-C	Gravel Medium Priority Needs repair	Brown, Shirley Road Maintenance	Porter, Charles Mount Olive Church Rd Mt Olive Church Rd District 3
37406	07/18/22 08/17/23	Request Schedule Closed	Durations 395.0 S-to-C 379.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Caller 306 Renees Way Renees Way District 1

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37642	08/16/22 08/24/23	Request Schedule Closed	Durations 373.0 S-to-C 350.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	McDonald, Richard McDonald Rd	Mcdonald Rd District 3
37697	08/26/22 08/11/23	Request Schedule Closed	Durations 350.0 S-to-C 340.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd	Trace Harbor Rd District 1
37943	09/22/22 08/17/23	Request Schedule Closed	Durations 329.0 S-to-C 313.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virilia Rd	Virilia Rd District 4
38093	10/18/22 08/28/23	Request Schedule Closed	Durations 314.0 S-to-C 287.0 O-to-C	Grading Medium Priority Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Engineering	Parker, Billy Gunter Lane	Gunter Ln District 3
38125	10/26/22 08/07/23	Request Schedule Closed	Durations 285.0 S-to-C 279.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd	Robinson Rd District 4
38146	11/04/22 08/03/23	Request Schedule Closed	Durations 272.0 S-to-C 270.0 O-to-C	Ditching Medium Priority Needs ditching from 555 all down the road	Brown, Shirley Road Maintenance	Lewis, Jessica Main st	Main St District 5
38186	11/14/22 08/16/23	Request Schedule Closed	Durations 275.0 S-to-C 260.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16	Hwy 16 District 5

Madison County Road Department

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38264	12/07/22 08/10/23	Request Schedule Closed	Durations 246.0 S-to-C 237.0 O-to-C	Culvert Installation Medium Priority Requesting for new culvert, due to flooding	Brown, Shirley Road Maintenance	Smith, Arnetera Pleasant Gift Rd Pleasant Gift Rd District 5
38299	12/15/22 08/21/23	Request Schedule Closed	Durations 249.0 S-to-C 229.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Hollins, Essie 456 C Livingston Vernon Rd Livingston Vernon Rd District 4
38375	01/09/23 08/07/23	Request Schedule Closed	Durations 210.0 S-to-C 204.0 O-to-C	Culvert Installation Medium Priority Need new culvert at this address, but on Virgin Mary Rd side	Brown, Shirley Road Maintenance	Myles, Eddie Smith Ln Smith Ln District 5
38399	01/12/23 08/18/23	Request Schedule Closed	Durations 218.0 S-to-C 201.0 O-to-C	Culvert Repair Medium Priority Drain causing flooding	Brown, Shirley Road Maintenance	Mohammed, Khali Woodbine Ct Woodbine Ct District 1
38414	01/17/23 08/17/23	Request Schedule Closed	Durations 212.0 S-to-C 196.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Taylor, Walter Pisgah Bottom Rd Pisgah Bottom Rd District 5
38453	01/24/23 08/04/23	Request Schedule Closed	Durations 192.0 S-to-C 189.0 O-to-C	Culvert Clean Out Medium Priority Culvert under road is stopped up	Brown, Shirley Road Maintenance	Unknown Ancient Oaks Dr Ancient Oaks Dr District 3
38455	01/24/23 08/10/23	Request Schedule Closed	Durations 198.0 S-to-C 189.0 O-to-C	Culvert Clean Out Medium Priority Culvert flooding the road, not his property	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd Barnes Rd District 1

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38460	01/25/23 08/25/23	Request Schedule Closed	Durations 212.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ruby Holmes Hollow Ln	Holmes Hollow Ln District 5
Between these two addresses, the asphalt is washing away from the culvert going under the road							
38534	02/09/23 08/25/23	Request Schedule Closed	Durations 197.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Smith Carr Rd	Smith Carr Rd District 4
Said we replaced a culvert last year at this address and replaced the concrete. He said the concrete is breaking and needs repair.							
38535	02/10/23 08/25/23	Request Schedule Closed	Durations 196.0 S-to-C 172.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Hazelton Cv	Hazelton Cv
Water collects at end of driveway and never dries up per caller							
38611	02/23/23 08/25/23	Request Schedule Closed	Durations 183.0 S-to-C 159.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jordon, Mark 198 Ratliff Rd	Ratliff Rd District 4
Need culvert installed							
38613	02/23/23 08/31/23	Request Schedule Closed	Durations 189.0 S-to-C 159.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Medlock, Rosie 613 St Charles St	St Charles St District 4
Needs ditching							
38760	03/08/23 08/18/23	Request Schedule Closed	Durations 163.0 S-to-C 146.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Engineering	Boston, Leslie Virililia Rd	Virililia Rd District 4
Culvert stopped up under the road causing problems on her property							
38838	03/16/23 08/17/23	Request Schedule Closed	Durations 154.0 S-to-C 138.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown John Powell Rd	John Powell Rd District 5
Bad pot hole							

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38865	03/20/23 08/21/23	Request Schedule Closed	Durations 154.0 S-to-C 134.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller Waldrop Road	Waldrop Rd District 4
Waldrop Road needs pothole repair near 350 Waldrop Road and shoulder needs repairing road							
38909	03/24/23 08/18/23	Request Schedule Closed	Durations 147.0 S-to-C 130.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Rhetta Gunter Ln	Gunter Ln District 5
Need culvert installed							
38917	03/27/23 08/31/23	Request Schedule Closed	Durations 157.0 S-to-C 127.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCullough, Shelia Stump Bridge Rd	Stump Bridge Rd District 5
Need culvert installed							
38977	04/03/23 08/21/23	Request Schedule Closed	Durations 140.0 S-to-C 120.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moriarty, Greg Hwy 22	Hwy 22 District 4
Need culvert installed on new property							
39039	04/17/23 08/22/23	Request Schedule Closed	Durations 127.0 S-to-C 106.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Nordin, Leland Childress Ln	Childress Ln District 4
Name: Leland Nordin							
39144	04/27/23 08/18/23	Request Schedule Closed	Durations 113.0 S-to-C 96.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hopper, Paul Catlett Rd	Catlett Rd District 3
Need culvert installed on new property							
39171	05/01/23 08/24/23	Request Schedule Closed	Durations 115.0 S-to-C 92.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Richards, Emeal Old Yazoo city Rd	Old Yazoo City Rd District 4
Need ditching							

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39232	05/05/23 08/21/23	Request Schedule Closed	Durations 108.0 S-to-C 88.0 O-to-C	Culvert Installation Medium Priority New culvert installed on new property	Brown, Shirley Road Maintenance	Wooten, Nicholas Stout Rd Stout Rd District 3
39267	05/09/23 08/21/23	Request Schedule Closed	Durations 104.0 S-to-C 84.0 O-to-C	Pot Holes Medium Priority Road needs repairs	Brown, Shirley Road Maintenance	Caller Mcnamara Rd Mcnamara Rd District 5
39268	05/09/23 08/03/23	Request Schedule Closed	Durations 86.0 S-to-C 84.0 O-to-C	Ditching Medium Priority Ditches need cleaning	Brown, Shirley Road Maintenance	Lewis, Jessica Main St Main St District 5
39274	05/10/23 08/18/23	Request Schedule Closed	Durations 100.0 S-to-C 83.0 O-to-C	Culvert Installation Medium Priority Replace 2 pipes at the end of road where road has washed out (12"x40') . there is a stake & real estate sign at the location	Brown, Shirley Road Maintenance	Johnson, Brandon Shady Acres Ln Shady Acres Ln District 4
39275	05/10/23 08/18/23	Request Schedule Closed	Durations 100.0 S-to-C 83.0 O-to-C	Ditching Medium Priority Clean out silt out of ditch in front of 118 & to the right side of property	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr Wildwood Dr District 1
39277	05/10/23 08/18/23	Request Schedule Closed	Durations 100.0 S-to-C 83.0 O-to-C	Ditching Medium Priority Clean silt out of ditch on Old Rice between Trace View Rd and Trace Harbor Rd	Brown, Shirley Road Maintenance	Arrington, Jennifer Old Rice Rd Old Rice Rd District 1
39278	05/10/23 08/21/23	Request Schedule Closed	Durations 103.0 S-to-C 83.0 O-to-C	Ditching Medium Priority Ditches need to be cleaned stopped debris is block culvert	Brown, Shirley Road Maintenance	Orr, Roy Joe Hall Rd Joe Hall Rd District 4

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39279	05/10/23 08/31/23	Request Schedule Closed	Durations 113.0 S-to-C 83.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Leach, Glenda Virillia Rd	Virillia Rd District 4
Ditching needed cleaning flooding property : culvert needs unstopping							
39288	05/11/23 08/28/23	Request Schedule Closed	Durations 109.0 S-to-C 82.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Stump Bridge Rd	Stump Bridge Rd District 5
Requesting to have ditches cleaned of debris							
39289	05/11/23 08/28/23	Request Schedule Closed	Durations 109.0 S-to-C 82.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cline, Willie Moss Rd	Moss Rd District 5
Ditches and culvert need to be cleaned							
39295	05/11/23 08/28/23	Request Schedule Closed	Durations 109.0 S-to-C 82.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Casey Reid Rd E	Reid Rd E District 5
Requesting to have ditching done. Ditches have standing water and not draining							
39301	05/12/23 08/29/23	Request Schedule Closed	Durations 109.0 S-to-C 81.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boyd, Curby Cloverleaf Dr	Cloverleaf Dr District 4
Requesting to have ditches cleaned and dug out							
39334	05/15/23 08/04/23	Request Schedule Closed	Durations 81.0 S-to-C 78.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Rick Yandell Rd	Yandell Rd District 1
Need gravel under the mailbox, got standing water holding underneath it							
39345	05/17/23 08/14/23	Request Schedule Closed	Durations 89.0 S-to-C 76.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jeffrey Matthews Ave	Matthews Ave District 5
Ditch stopped up, holding water							

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39372	05/19/23 08/15/23	Request Schedule Closed	Durations 88.0 S-to-C 74.0 O-to-C	Road Condition Medium Priority Road washing out at the end	Brown, Shirley Road Maintenance	Donnie Gray Hill Rd Gray Hill Rd District 1
39411	05/24/23 08/10/23	Request Schedule Closed	Durations 78.0 S-to-C 69.0 O-to-C	Pot Holes Medium Priority Pot holes in front of this address	Brown, Shirley Road Maintenance	Susan Crossvine Pl Crossvine Place
39487	05/31/23 08/30/23	Request Schedule Closed	Durations 91.0 S-to-C 62.0 O-to-C	Gravel Medium Priority Need gravel on culvert to road to fill in a hole/ drop	Brown, Shirley Road Maintenance	Saxton, Joe North Old Canton Rd North Old Canton Rd District 1
39492	06/01/23 08/14/23	Request Schedule Closed	Durations 74.0 S-to-C 61.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Killings, Willie Ratliff Ferry Rd Ratliff Ferry Rd District 5
39510	06/02/23 08/21/23	Request Schedule Closed	Durations 80.0 S-to-C 60.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jefferson, Carrie Robinson Springs Rd Robinson Springs Rd District 3
39526	06/05/23 08/11/23	Request Schedule Closed	Durations 67.0 S-to-C 57.0 O-to-C	Pot Holes Medium Priority Bad pot holes close to this address on Moss Rd	Brown, Shirley Road Maintenance	Sheriff, Dept Moss Rd Moss Rd District 5
39537	06/06/23 08/14/23	Request Schedule Closed	Durations 69.0 S-to-C 56.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Willie Ratliff Ferry Rd Ratliff Ferry Rd District 5

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39568	06/09/23 08/11/23	Request Schedule Closed	Durations 63.0 S-to-C 53.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Wilson, Larry 4205 Pat Lockett Rd Pat Lockett Rd District 5
39647	06/14/23 08/14/23	Request Schedule Closed	Durations 61.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Speer, Robert Robinson Rd Robinson Rd District 4
39648	06/14/23 08/14/23	Request Schedule Closed	Durations 61.0 S-to-C 48.0 O-to-C	Pot Holes Medium Priority Need pot holes patch	Brown, Shirley Road Maintenance	Unknown Phillips Rd Phillips Rd District 4
39674	06/16/23 08/21/23	Request Schedule Closed	Durations 66.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Ronnie Way Rd Way Rd District 5
39691	06/19/23 08/16/23	Request Schedule Closed	Durations 58.0 S-to-C 43.0 O-to-C	Other Medium Priority Road washing at the mailbox.Needs repair.	Brown, Shirley Road Maintenance	Walker, Kim Pocahontas Road Pocahontas Rd District 4
39775	06/21/23 08/21/23	Request Schedule Closed	Durations 61.0 S-to-C 41.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Ricky Ratliff Ferry Rd Ratliff Ferry Rd District 5
39794	06/22/23 08/22/23	Request Schedule Closed	Durations 61.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Unknown Sharon Rd Sharon Rd District 5

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39929	07/05/23 08/23/23	Request Schedule Closed	Durations 49.0 S-to-C 27.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris Mathews Ave	Matthews Ave District 5
pipe needs replaced across the street from this address.							
39959	07/07/23 08/14/23	Request Schedule Closed	Durations 38.0 S-to-C 25.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Marion Body Rd	Body Rd District 5
Need at the entrance of the road need ditching for standing water							
39961	07/07/23 08/08/23	Request Schedule Closed	Durations 32.0 S-to-C 25.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McElroy, Pamela McElroy-Smith Rd	Mcelroy Smith Rd District 4
Needs culvert installed							
39964	07/07/23 08/15/23	Request Schedule Closed	Durations 39.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lee, Tiffany Hackberry Dr	Hackberry Drive District 2
Needs road repair							
40014	07/11/23 08/23/23	Request Schedule Closed	Durations 43.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Benson, Brett Stout Rd	Stout Rd District 3
Need culvert installed on new property							
40029	07/12/23 08/11/23	Request Schedule Closed	Durations 30.0 S-to-C 20.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Day, Jerrith Pat Cobb Rd	Pat Cobb Rd District 5
Needs culvert installation							
40033	07/12/23 08/11/23	Request Schedule Closed	Durations 30.0 S-to-C 20.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Frank Rising Chapel Road	Rising Chapel Rd District 5
Needs culvert installed, mailbox is across the street from address. Address is on tree near driveway							

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40062	07/17/23 08/17/23	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Frank Rising Chapel Road	Rising Chapel Rd District 5
Needs culvert installed. Yellow ribbons on stake. Mailbox across the street from the site.							
40103	07/20/23 08/10/23	Request Schedule Closed	Durations 21.0 S-to-C 12.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Wilson, Detrick Whiddon Rd	Whiddon Rd District 5
Culvert needs cleaning out							
40174	07/28/23 08/29/23	Request Schedule Closed	Durations 32.0 S-to-C 4.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hollis, Sherry Barnes Rd	Barnes Rd District 1
Culvert need installed on new peoperty							
40181	07/31/23 08/18/23	Request Schedule Closed	Durations 18.0 S-to-C 1.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Erica Chesser Rd	Chesser Rd District 5
Need culvert installed							

Open Requests: 81 **195.3 S-to-C Average Duration**
178.3 O-to-C Average Duration

Total Requests: 81 **195.3 S-to-C Average Duration**
178.3 O-to-C Average Duration